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DRYiCE™ ROAR

Enable data-driven business decisions by creating a single source of truth for asset and CI data
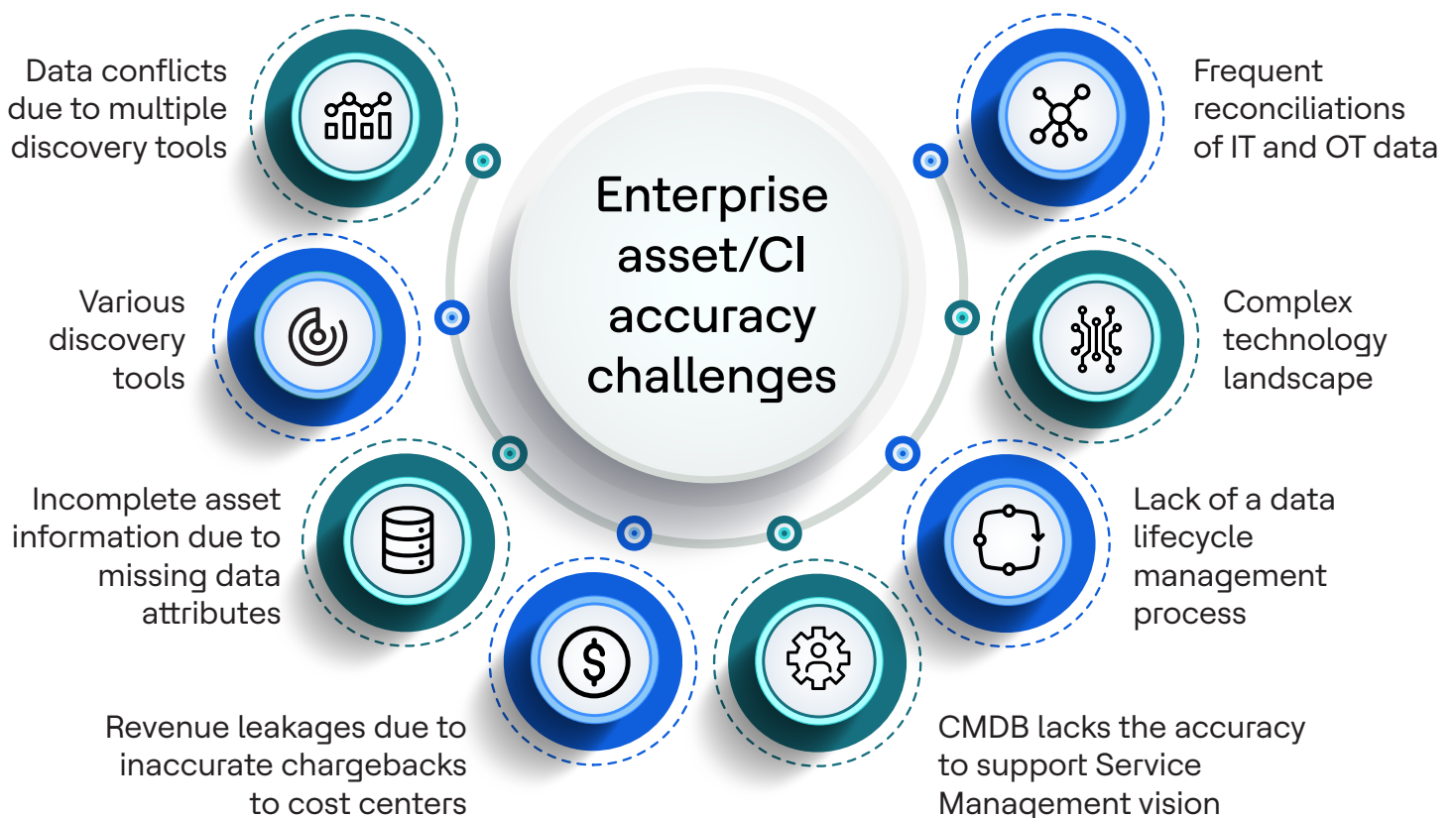
...a is the cornerstone of organizational ...cess. It is crucial for enhancing ...ployee productivity, improving process ...ciencies, and minimizing operational ...s. But, data, like everything else, is only as ...d as the last refresh. And, in today's ...-paced world, information is constantly ...nging.

...ta quality and ...liability challenges

...asset and CI data in a configuration ...nagement database (CMDB) are used for ...ision-making throughout the enterprise. ...effect of inaccurate data impacts ...rnal IT processes and functions, causing ...rational inefficiencies and risks as well ...evenue losses.

Frequent reconciliations of IT and OT data

Complex technology landscape

Lack of a data lifecycle management process

CMDB lacks the accuracy to support Service Management vision

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How does ROAR work?

The DRYiCE Data Quality Management product automates the reconciliation of all discovery feeds and other sources with the asset and CI data in the CMDB to ensure accuracy and completeness. It uses the golden data set output from the reconciliation process as input for its analytics engine, which highlights missing elements and attributes, enabling organizations to update the CMDB accordingly. The result is a set of data in your CMDB that is more complete, correct and current and that can serve as a trustworthy foundation for decision making.

Value of ROAR

Discovery of discovery methodology

Sources all relevant IT and OT data

Ensures asset data is complete in all aspects

Identifies all physical and virtual assets

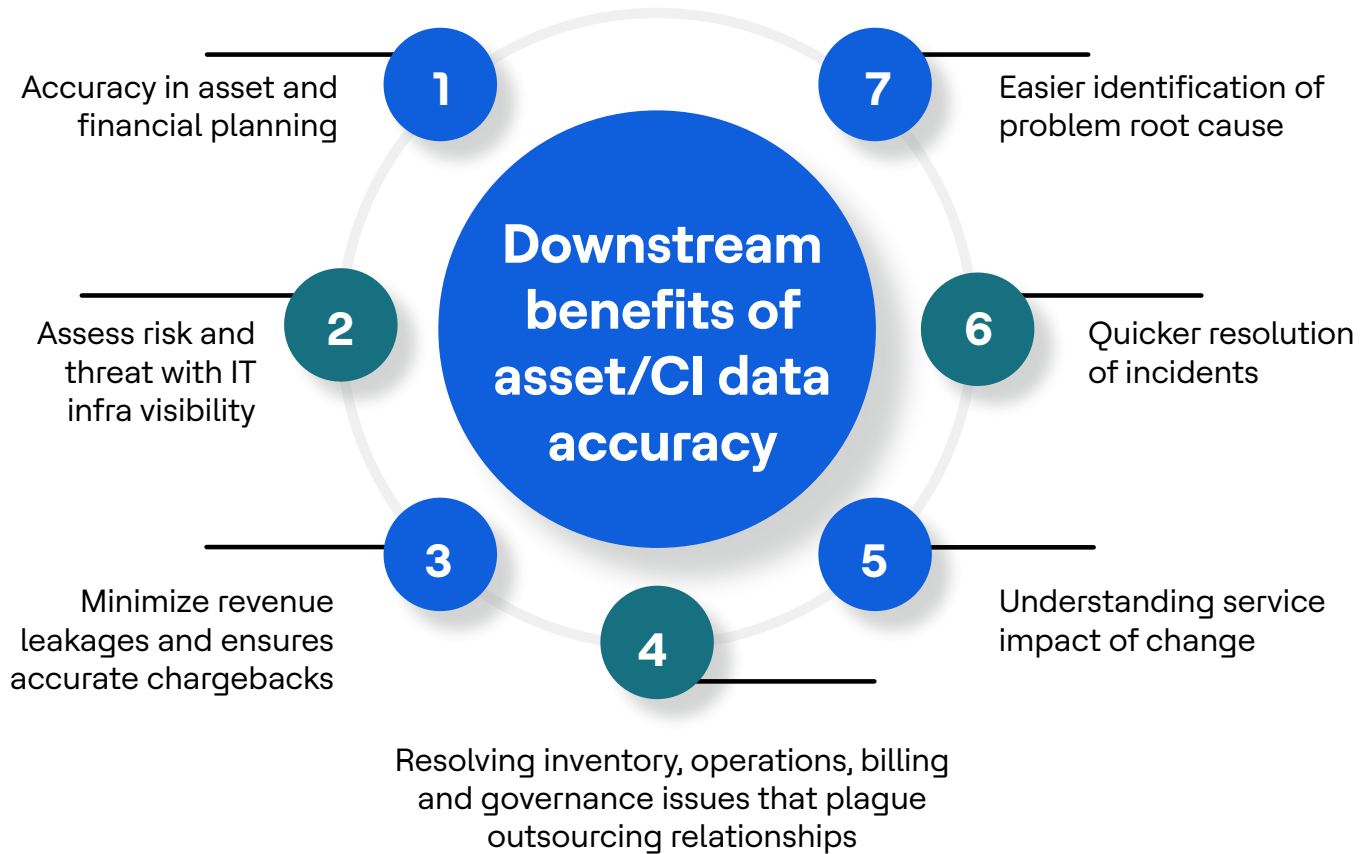Removes conflicting information by prioritizing input data sources

Accurate tracking and reporting of billables

CMDB audit accuracy

Leverages IT operations tools to search the network for assets beyond the scope of discovery tools

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Downstream benefits of asset/CI data accuracy

1 Accuracy in asset and financial planning

2 Assess risk and threat with IT infra visibility

3 Minimize revenue leakages and ensures accurate chargebacks

4 Resolving inventory, operations, billing and governance issues that plague outsourcing relationships

5 Understanding service impact of change

6 Quicker resolution of incidents

7 Easier identification of problem root cause

Success Story

An IT services organization supporting a global network of 70 independent pharma companies deployed DRYiCE ROAR to eliminate billing inaccuracies and leakages. The benefits included–

50%
additional CIs were discovered

500+
man–hours were saved due to automated reconciliation

100%
auditability was achieved

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About DRYiCE

DRYiCE™ is HCLSoftware's foray into the world of AI and Intelligent Automation, focused on transforming and simplifying enterprise IT and business operations. Our exclusive products and platforms enable enterprises to operate in a leaner, faster, and cost-efficient manner while ensuring superior business outcomes.

Drive enterprise-wide digital agility

Enable a service-oriented enterprise

Our vision focuses on

Facilitate business flow intelligence

Provide AI-led service assurance

Want to know more?
Visit our website at **dryice.ai** or write to us at **dryicemarketing@hcl.com**

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