

# DRYICE™ iControl

Enterprise Control Center driven by  
business flow observability



Product brochure

## What problems does DRYiCE iControl solve?

### Stability and Growth

I need visibility of my overall organizational health

I can't identify what is impacting the stability of my business operations

### Regulatory Compliance and Risk Management

I need to show audit and regulatory controls on my business processes

Daily reports and transactions are often published after the respective cut-off breach, resulting in penalties

### Efficient Operations

I need to review my business process and improve it

I can't identify recurring issues and near misses to implement service improvements

### Client Perception

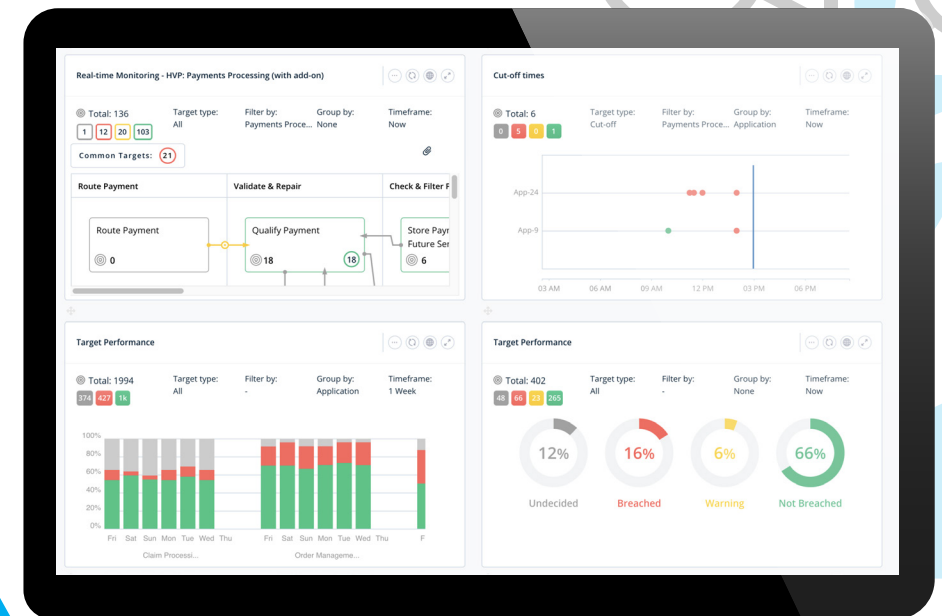
I need to be aware of client impacting problems, before they do



## Value of DRYiCE™ iControl

It's the digital age and many enterprises now rely on technology and automation to drive their complex business operations. Often it is hard to know when, where, and why they go wrong. To be effective you need to have a real-time holistic view of your operations coupled with efficient identification and resolution of critical issues.

DRYiCE iControl, enabling the Enterprise Control Center, delivers real-time business flow observability, offering insight to leaders from CXOs down to the level of on-ground operations teams into business-relevant controls by creating meaningful views from both business and technology perspectives. It enables operations and technology staff to ensure seamless functioning of systems that powers the critical business flows on a 24x7 basis, while empowering them to respond proactively and effectively to any issues, alerts, or failures. It is a next-generation business flow intelligence solution driven by observability, accelerating innovation, and built to enhance customer experience.



# iControl methodology

Establish business core team



Identify and select key processes to be observed in real time

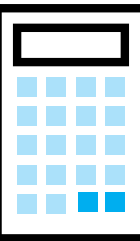


Operations  
Risk & Compliance  
Growth

Define KPIs for each process flow



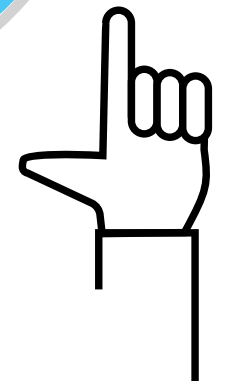
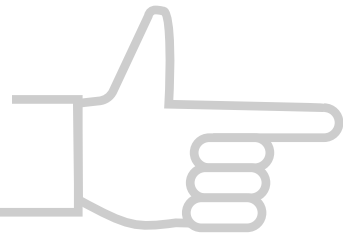
Identify key owner(s) across each business function for ongoing ownership



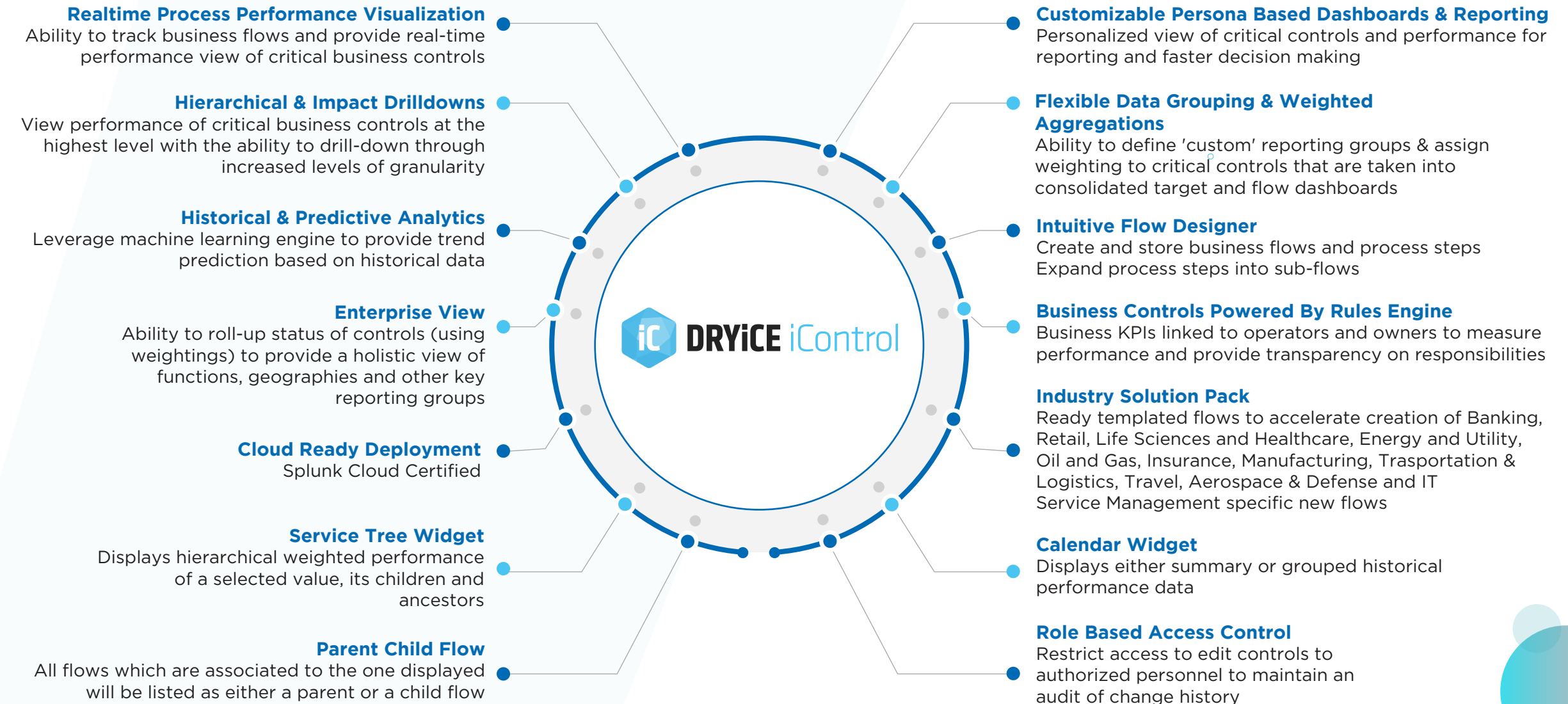
Engage IT for integrating DRYICE iControl to get relevant data



Go live



# Key Features



## Main benefits

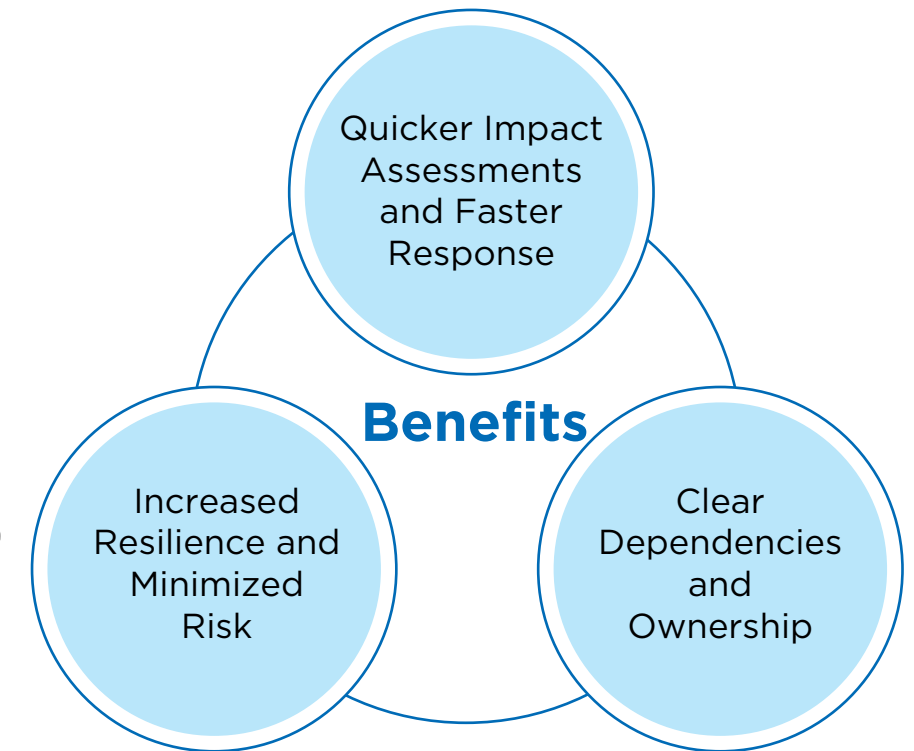
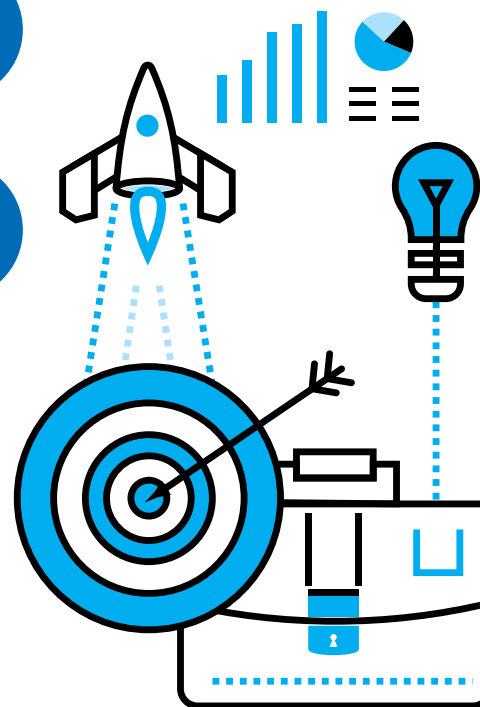
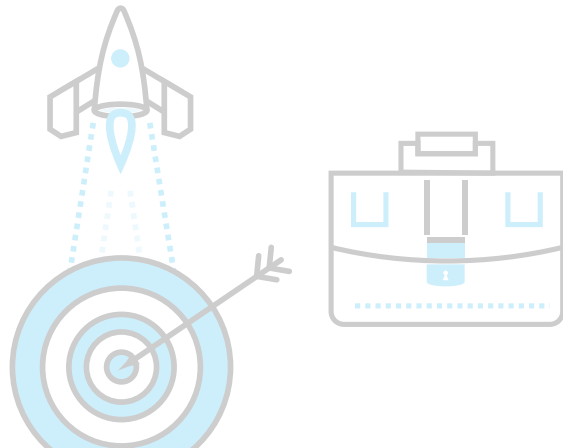
### Delivering a collaborative view across business and IT

On an average our customers save

Up to **60 hrs** per month - through Elimination of Manual Checks

Up to **30 mins** per incident - through Faster Troubleshooting

Up to **20 hrs** per month - through Elimination of Manual Reporting

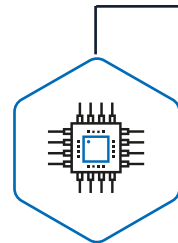


It's knowing what's important when and where within your business flow

## About DRYiCE Software

DRYiCE Software is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying business and technology operations by leveraging AI and Cloud.

### Our vision focuses on:



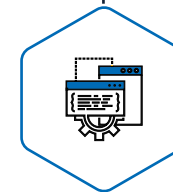
Enabling a Service Oriented Enterprise



AI-Led Service Assurance



Driving Enterprise-Wide Digital Agility



Business Flow Intelligence



Want to know more?  
Visit our website at [dryice.ai](https://dryice.ai) or  
write to us at [dryicemarketing@hcl.com](mailto:dryicemarketing@hcl.com)