



DRYICETM iControl

Enterprise Control Center driven by business flow observability





What problems does DRYiCE iControl solve?

Stability and Growth

I need visibility of my overall organizational health

I can't identify what is impacting the stability of my business operations

Regulatory Compliance and Risk Management

I need to show audit and regulatory controls on my business processes

Daily reports and transactions are often published after the respective cut-off breach, resulting in penalties



Efficient Operations

I need to review my business process and improve it

I can't identify recurring issues and near misses to implement service improvements

Client Perception

I need to be aware of client impacting problems, before they do

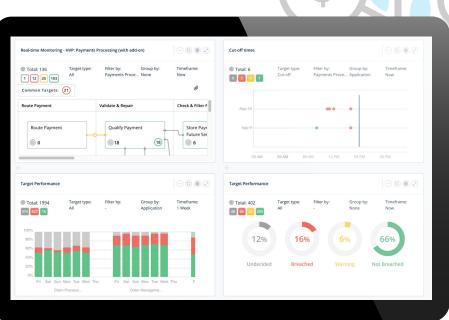


Value of DRYiCE™ iControl

It's the digital age and many enterprises now rely on technology and automation to drive their complex business operations. Often it is hard to know when, where, and why they go wrong. To be effective you need to have a real-time holistic view of your operations coupled with efficient identification and resolution of critical issues.

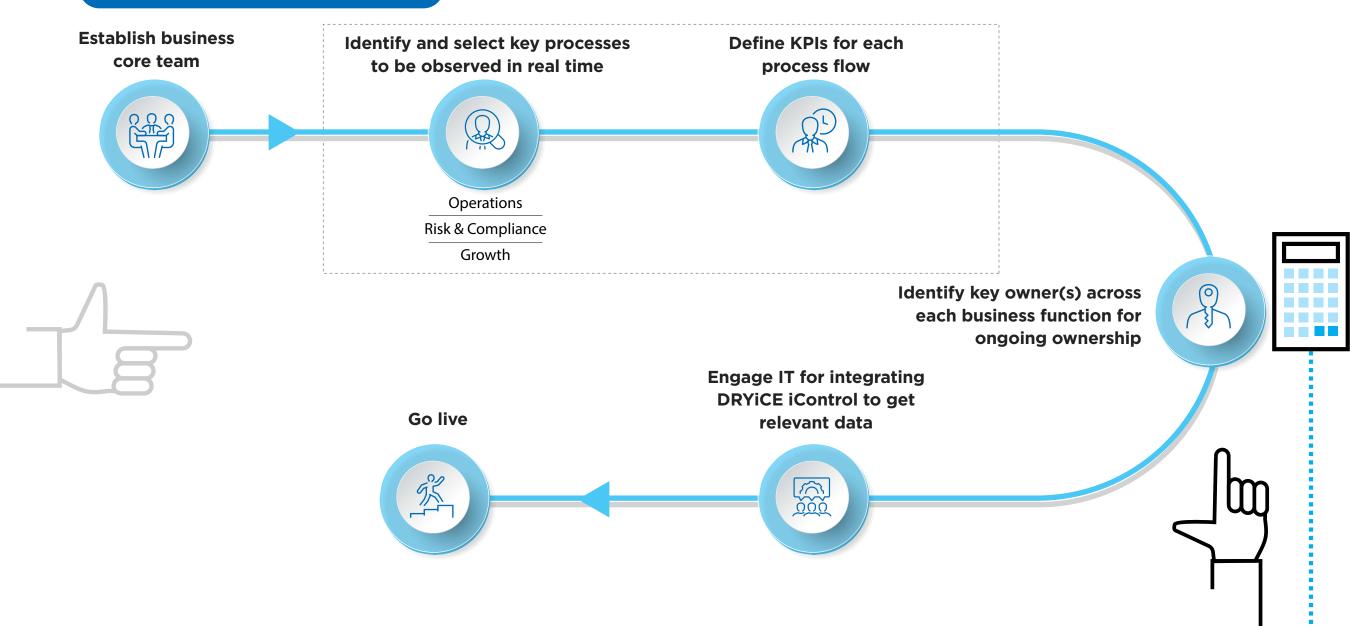
DRYICE iControl, enabling the Enterprise Control Center, delivers real-time business flow observability, offering insight to leaders from CXOs down to the level of on-ground operations teams into business-relevant controls by creating meaningful views from both business and technology perspectives. It enables operations and technology staff to ensure seamless functioning of systems that powers the critical business flows on a 24x7 basis, while empowering them to respond proactively and effectively to any issues, alerts, or failures. It is a next-generation business flow intelligence solution driven by observability, accelerating innovation, and built to enhance customer experience.







iControl methodology





Key features

Realtime Process Performance Visualization

Visualize flow, target/KPI performance down to a widget on a single screen

Hierarchical & Impact Drilldowns

View control performance at the highest level with the ability to drill-down through increased levels of granularity

Predictive Analytics

Enable machine learning algorithms to provide trend prediction

Enterprise View

Results of targets on enterprise view widget providing a holistic view of function/geo/group to senior management

Historical Analysis

Leverage Machine Learning engine to generate predictions based on historical data

Flexible Data Grouping & Reporting

Definition of reference data for business flows and controls to enable flexible grouping and reporting

Weighted Aggregations

Ability to assign weighting to critical controls that are taken into consolidated target and flow dashboards and reporting to provide views at multiple levels

Customizable Persona Based Dashboards

Personalized view of critical controls and performance for faster decision making

Operational View

Provide reporting of KPI performance for flow and dimensions over time
Create views of business operations by user type
Explore KPI performance data for deep dive analysis

Intuitive Flow Designer

Create and store business flows and process steps Expand process steps into sub-flows

Industry Solution Pack

DRYICE iControl

Ready templated flows to accelerate creation of Banking, Retail, Life Sciences and Healthcare, Energy and Utility, Oil and Gas, Insurance, Manufacturing, Trasportation & Logistics Travel, Aerospace & Defense and IT Service Management specific new flows

Business Controls Powered By Rules Engine

Operators and owners linked to business KPIs to provide transparency on responsibilities

Cloud Ready Deployment

Splunk Cloud Certified

Intelligent Alerts

Granular control over alerts that integrate anomaly detection with alert systems

Role Based Access Control

Access to edit targets restricted to authorized personnel to maintain an audit of change history



Main benefits

Delivering a collaborative view across business and IT

On an average our customers save

Up to 60 hrs

per month - through Elimination of Manual Checks

Up to

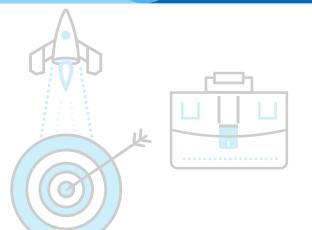
30 mins

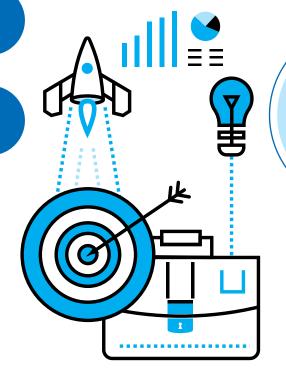
per incident – through Faster Troubleshooting

Up to

20 hrs

per month - through Elimination of Manual Reporting





Quicker Impact Assessments and Faster Response

Increased esilience and

Resilience and Minimized Risk Clear
Dependencies
and
Ownership

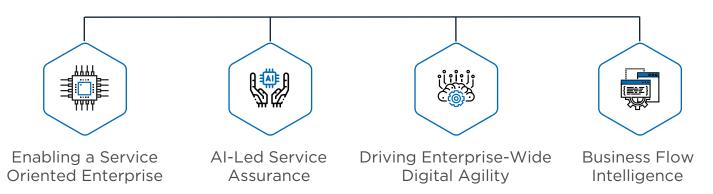
It's knowing what's important when and where within your business flow



About DRYiCE Software

DRYICE Software is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying IT and business operations by leveraging AI and Cloud.

Our vision focuses on:





Want to know more?
Visit our website at dryice.ai or
write to us at dryicemarketing@hcl.com