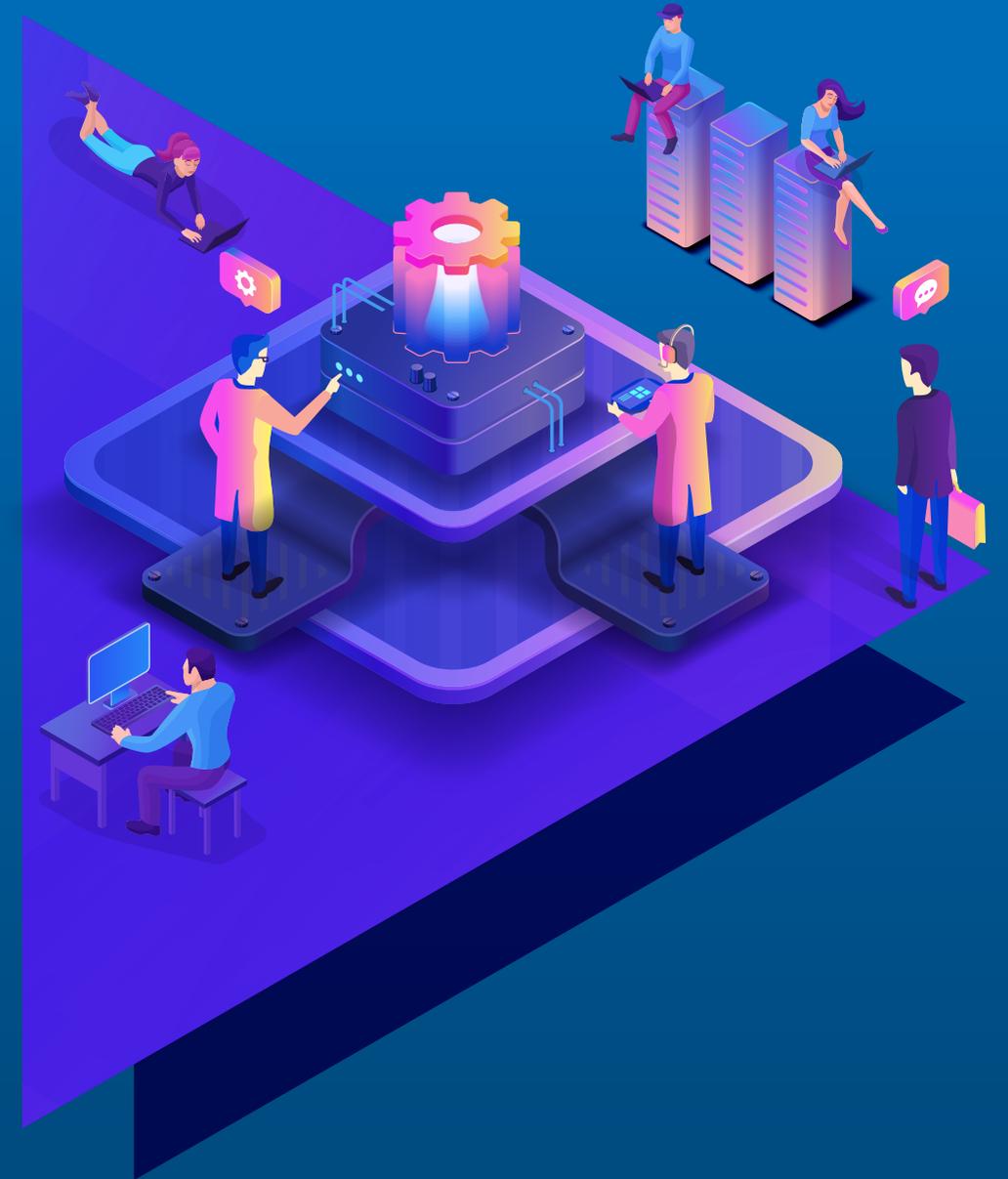


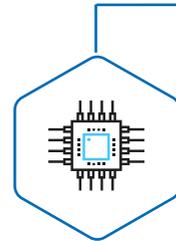
# DRYiCE™ Software

The AI foundation for  
**digital enterprise**



DRYICE Software is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying IT and business operations by leveraging AI and Cloud.

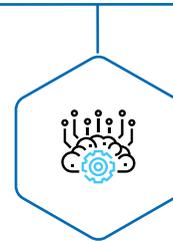
## Our vision focuses on:



Enabling a Service  
Oriented Enterprise



AI-Led Service  
Assurance



Driving Enterprise-Wide  
Digital Agility



Business Flow  
Intelligence

## Value of DRYiCE Software

Ever-changing market conditions and volatile customer demands make it imperative for enterprises to adapt to unanticipated challenges. Being agile means more than fast, it means flexible and thorough and that requires multi-functional collaboration, especially with your strategic IT partners.

Artificial intelligence (AI) and Automation technologies have been pushed to the forefront and are strategic, competitive differentiators enabling enterprises to reap enormous benefits, such as a more informed user through increased visibility and control, quality services, improved productivity, and much more.

DRYiCE Software is a dedicated and rapidly growing software division of HCL that delivers best-in-class implementations of AI for enterprises. Our exclusive products and platforms enable enterprises to operate in a leaner, faster, and cost-efficient manner, while ensuring superior business outcomes.



# DRYiCE Software Portfolio

## AIOps PRODUCTS

### **iAu** DRYiCE iAutomate

DRYiCE iAutomate is an intelligent runbook automation product which brings AI and collaboration as key features into the automation domain

### **MC** DRYiCE MyCloud

DRYiCE MyCloud is a proactive multi-Cloud, lifecycle management product that empowers organizations to govern, provision, monitor and manage Cloud infrastructure

### **Lu** DRYiCE Lucy

DRYiCE Lucy is an AI-powered cognitive assistant, automated to communicate in human voice or chat

### **NB** DRYiCE NetBot

DRYiCE NetBot is a network lifecycle automation solution that automates end-to-end network operations

### **OB** DRYiCE OptiBot

DRYiCE OptiBot is an employee enablement and workplace optimization software, which focuses on enhancing UX, make work life simpler while reducing the burden on IT

### **MX** DRYiCE MyXalytics

DRYiCE MyXalytics is a reporting and dash-boarding product that generated customized view of operation by collecting, integrating and analyzing raw data from multiple sources

## AIOps PLATFORMS

### **iA** DRYiCE iAssure (Dedicated)

DRYiCE iAssure is an integrated AI-led service assurance platform

### **MT** DRYiCE MTaaS (Shared)

DRYiCE MTaaS is a private Cloud based enterprise management platform for delivery of IT management tools

## SERVICE ORCHESTRATION

### **GBP** DRYiCE Gold BluePrint

DRYiCE Gold BluePrint is the ecosystem of HCL best practices, involving a group of service management processes and a state of the art operating environment

### **SX** DRYiCE SX

DRYiCE SX is a Cloud native catalog aggregation and fulfillment orchestration platform for various services from multiple suppliers in a e-commerce style service marketplace

### **RO** DRYiCE ROAR

DRYiCE Roar delivers data quality by integrating and reconciling data from a broad range of sources automatically and consistently to create a single-source-of-truth.

## BUSINESS PROCESS FLOW MONITORING

### **iC** DRYiCE iControl

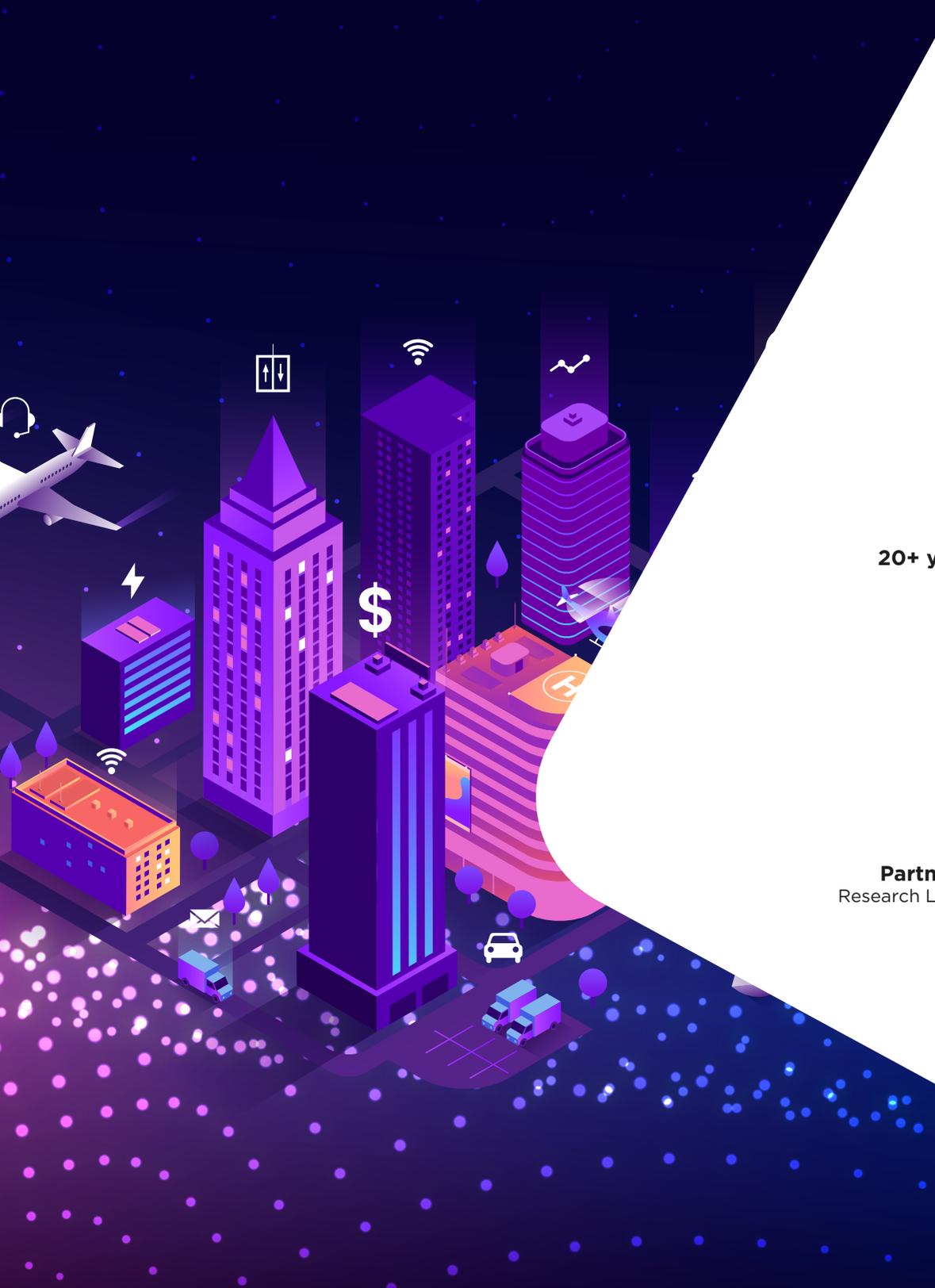
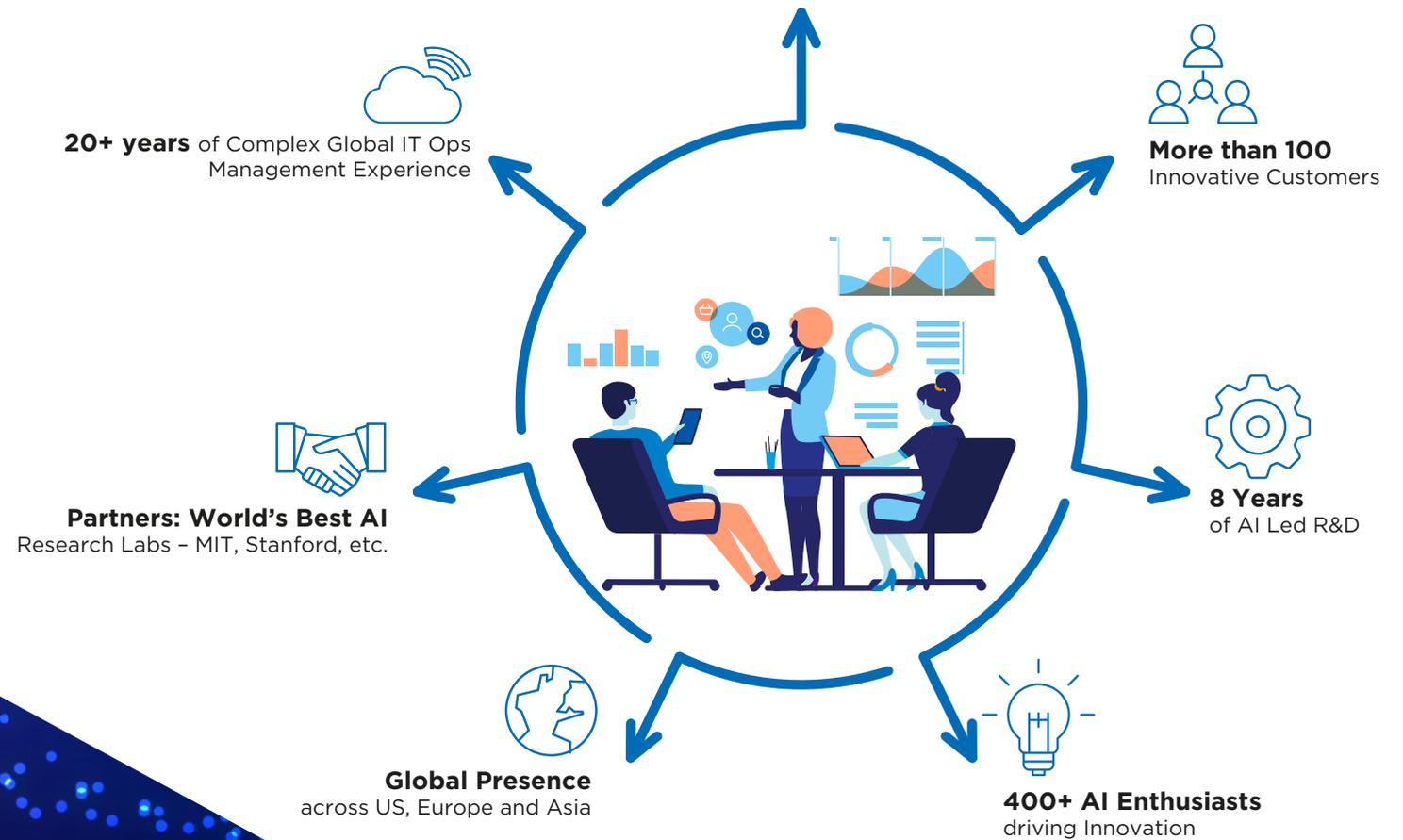
DRYiCE iControl is an end-to-end intelligent and predictive business process flow monitoring solution, giving real time performance and impact



# DRYiCE Overview

**HCL**

Organic Software  
Division of HCL



# Recognitions

## Awards



Best AI Innovator 2016 and 2017 for iAutomate, Satori, COPA and best innovation in NLP space



Winner President's Award'18



Winner Award of Distinction'19

## Analyst Recognitions



- ▶ Leader in Managed Cloud
- ▶ Leader in Artificial Intelligence Services
- ▶ Leader in Digital Workplace Services



- ▶ Leader in AI Led Technology Products
- ▶ Leader in Everest Peak Matrix assessment for Cloud



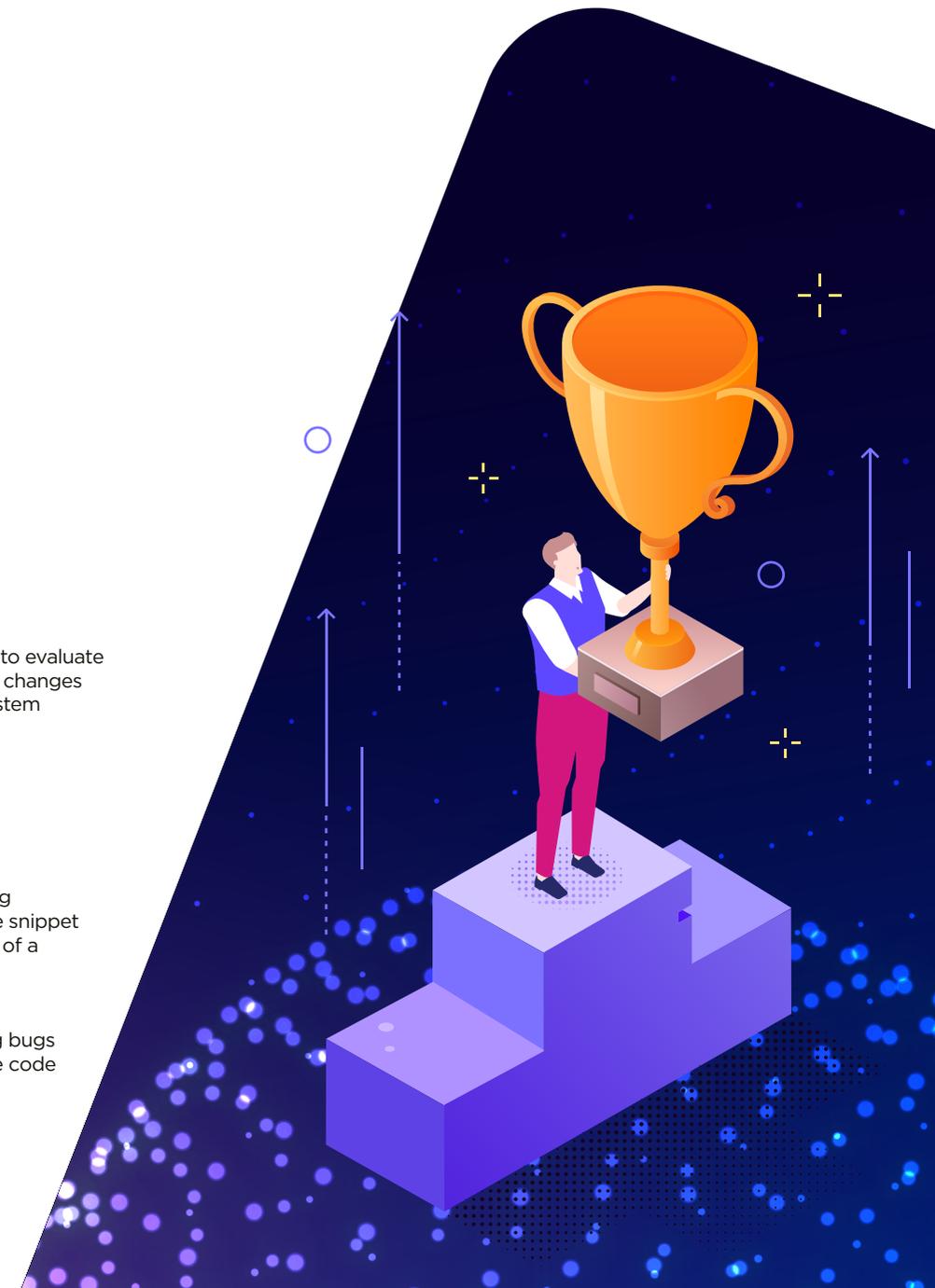
- ▶ Top 5 Chatbots in >\$10 Mn category



- ▶ Leader in Gartner MQ for Managed Workplace
- ▶ Niche Player in the Gartner MQ for Cloud and Automation
- ▶ Category mention in Hype Cycle for I&O Automation – Hyperautomation, Intelligent Automation, Intelligent Automation for Infrastructure Managed Services

## Patents

- ▶ **Patent 1: 9111235:** Method and system to evaluate risk of configuration changes in an information system
- ▶ **Patent 2: 9594756:** Automated ranking of contributors to a knowledge base
- ▶ **Patent # 10545733:** System for facilitating re-usability of a code snippet during development of a software application
- ▶ **Patent # 10671511:** System for removing bugs present in a software code



## Business Partner with Tech's Elite

 <p>servicenow</p>	 <p>moogsoft.com</p>	 <p>cherwell</p>
 <p>ScienceLogic</p>	 <p>CLOUD FOUNDRY</p>	 <p>blueprism</p>
 <p>amazon web services</p>	 <p>splunk</p>	 <p>vmware</p>
 <p>Microsoft Azure</p>	 <p>IBM Watson</p>	 <p>docker</p>
 <p>dynatrace</p>	 <p>IBM Bluemix</p>	 <p>WorkFusion</p>
 <p>AppDynamics</p>	 <p>AUTOMATION ANYWHERE</p>	 <p>redlambda RiskTech for the Digital Enterprise</p>





Speak to one of our advisors to learn how DRYiCE Software can propel your business' performance today.



Want to know more?  
Visit our website at [dryice.ai](https://dryice.ai) or  
write to us at [dryicemarketing@hcl.com](mailto:dryicemarketing@hcl.com)

Follow us on:

