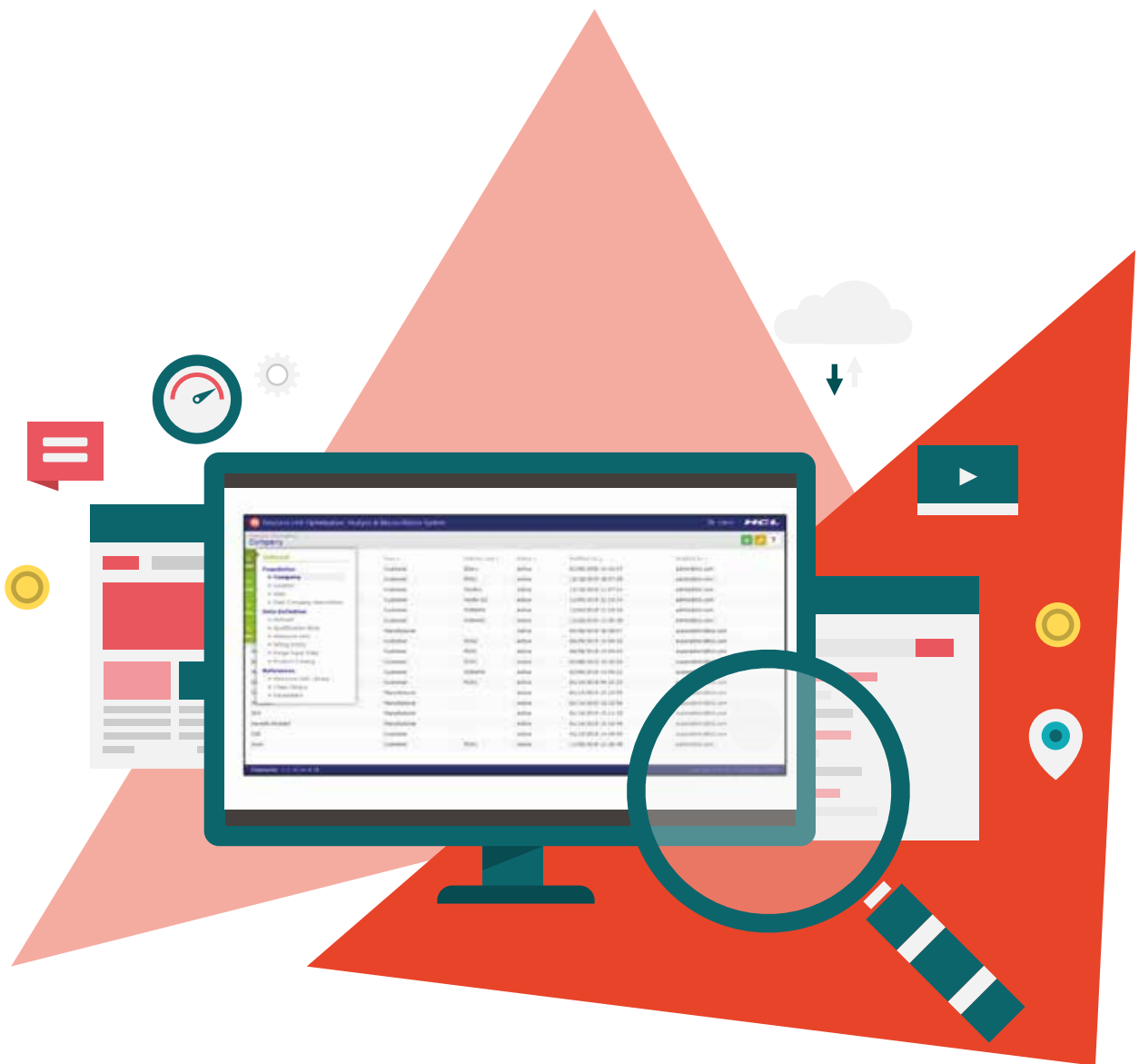


DRYiCE ROAR

Transforming data into business intelligence



Data Sheet

DRYiCE ROAR: Enable data-driven business decision making



> OVERVIEW

DRYiCE ROAR ("ROAR") collates data from multiple sources and processes it to create a single-source-of-truth, or Golden Configuration Items for populating downstream applications in billing, service management, software, and inventory management.



> BUSINESS PROBLEM

Business decisions are adversely impacted due to an inconsistent enterprise approach towards data collection and analysis. The inability to transform data into actionable insights that inform strategic and business decision making leads to delayed and ineffective decisions. Specifically in a managed service environment lack of validated data for measuring billable leads to billing conflicts.



> ROAR FEATURES

- Robust computational engine to integrate and reconcile data from a broad range of sources automatically and consistently.
- Structured methodology to create and maintain an accurate and complete data repository with minimal/no manual intervention.
- End-to-end Data lifecycle management creating a Single-System-Of-Records (SSOR) .



> BUSINESS BENEFITS

- Reduced manual errors and enhanced data quality.
- Single glass pane view for all stakeholders leading to increased visibility and standardized process to reduce revenue leakages.
- Master source of truth built for multiple sources of data and vendors.
- Improved ROI of analytical tools powered by accurate data.
- An effective and standardized process for tracking resource units for correct billing.



> USE CASES

ROAR is an industry agnostic solution, with multi-role capabilities across the enterprise value chain.

Billing

- It creates a database of billable components based on reconciled unique data. This data when combined with the logic for billing metric, helps in the generation of quick, timely and accurate billable.
- ROAR connects discrete units of consumption of billing components called Resource Units (RU) to different departments helping IT to chargeback costs.

Asset and CMDB Accuracy

- Establishing CMDB baseline by populating reference tables with accurate and validated data thus providing businesses with the confidence to manage their IT environment efficiently with informed support and authenticated release and change management.
- Driving better outcomes in asset and software management with high-quality data merged from different sources like BMC Attribium, Microsoft SCCM, ServiceNow Discovery, patching tools, and Monitoring tools, thereby improving ROI of end-of-life assets and expiring software licenses.

Operational Efficiency

- Monthly audits for software licensing and versioning as well as asset information helping in capturing the changes in the IT environment and productivity planning.



> ROAR TECHNOLOGY

- Built on Cloud Foundry PaaS.
- iPaaS enabled integration hub for connecting to various data sources.
- Leverages SQL and NoSQL databases for structured and unstructured data .

DRYiCE is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying IT and business operations by leveraging AI and Cloud.

If you want to evaluate the practical impact of DRYiCE ROAR for your enterprise, please reach out to us at dryicemarketing@hcl.com for an introductory call.

To know more about the DRYiCE portfolio, please visit dryice.ai or write to us at dryicemarketing@hcl.com